

CUSTOMER QUICK-START MANUAL

P7 TV Box

Using the MYTVOnline+ app and supplied remote

**FASTEST WAY TO WATCH TV**

Turn on the TV and P7 box > select the correct HDMI input > open MYTVOnline+ > choose Live TV > press OK on a channel.

The three buttons you will use most

ARROWS move around menus; press Left, then Left again to open the channel list

OK select the highlighted item or channel

BACK return to the previous screen or previous channel

dometv.net

Keep this guide near your TV. Guide and Favorites steps updated using your P7 demonstration. Other optional features may vary by software version and service configuration.

01 SETUP

Getting Started

Your box is normally delivered with MYTVOnline+ already configured.

Connect the box

- 1 Connect the P7 box to your TV with the HDMI cable.
- 2 Connect the power adapter to the P7 box and a wall outlet.
- 3 For the most reliable streaming, connect an Ethernet cable to your router. Wi-Fi also works when the signal is strong.
- 4 Install batteries in the remote and point it toward the box.

Start watching

- 1 Turn on your television.
- 2 Press the red P7 power button at the upper left of the remote.
- 3 Use the TV input/source button at the upper right to choose the HDMI input connected to the P7 box. The TV-control buttons work only if they were programmed for your television.
- 4 From the P7 Home screen, highlight MYTVOnline+ and press OK.
- 5 Choose Live TV, then select a channel.

IMPORTANT

Do not factory-reset the P7 box, uninstall MYTVOnline+, clear its app data, or change Content Sources unless your support provider instructs you to do so.

Power and restart

- Short-press the red P7 power button to place the box in standby or wake it.
- If the box is frozen, hold the red P7 power button and choose Restart if the menu appears.
- If no menu appears, unplug only the P7 power cable for 30 seconds, reconnect it, and allow the box to fully start.

02 REMOTE

Remote Control Guide

Most customers only need the arrows, OK, Back, Home, Menu, volume, and channel buttons.

BUTTON	WHAT IT DOES
Red power	P7 box power / standby
TV power	Turns the television on or off when programmed
TV input	Changes the television input/source when programmed
Mouse icon	Toggles an on-screen pointer for apps that require one
Arrow ring + OK	Left, then Left again: channel list. Arrows: move. OK: select.
Back arrow	Go back; while watching, often returns to the previous channel
Home	Return to the P7 Home screen
Menu (three lines)	Open app or screen options
Volume + / -	Raise or lower volume
Google Assistant	Voice search on the Android TV system
P up / down	Channel up or down
Mute	Turn sound off or back on
0-9	Enter channel numbers or type numbers
TV icon	Opens Live TV when this shortcut is configured
LAST / DEL	Previous channel in TV mode; delete while entering text
App buttons	Open YouTube, Netflix, Prime Video, or Google Play

Tip: If a TV-control or shortcut button does not work, the box may still be used normally with Home, arrows, OK, and Back.

03 LIVE TV

Channels and Program Guide

Simple ways to change channels and see what is on.

Change a channel

- 1 While watching, press Left, then press Left again to open the channel list.
- 2 Use the up or down arrow to highlight a channel. Press OK to tune to it.
- 3 Use P up / P down for the next or previous channel.
- 4 Enter a channel number with the number keys when channel numbering is available.
- 5 Press Back or LAST to return to the previously watched channel.

Open the TV Guide

- 1 While watching Live TV, press Left or Right to show the program-information banner.
- 2 Press Down to open the Actions toolbar along the bottom of the screen.
- 3 Use Left or Right to highlight the guide icon, then press OK.
- 4 Use the arrows to browse channels and times. Select a current program with OK. Press Back to leave the guide.

Program information and options

- Press Left or Right while watching to show program information, then Down to open Actions.
- Audio language, captions, playback, and favorites controls appear only when supported by that channel and your service.

NO PROGRAM INFORMATION?

Wait a minute for guide data to load. If the time is wrong, verify the P7 time zone under Android Settings. Do not change portal or Content Source settings without support.

04 FIND & SAVE

Search and Favorites

Optional features may vary by channel, subscription, and app version.

Search

- 1 Open the MYTVOnline+ menu and choose Search, or select the on-screen search icon.
- 2 Enter a channel, show, movie, actor, or keyword with the on-screen keyboard.
- 3 Choose a result and press OK. Results may include channels, programs, movies, series, and radio.

Add a favorite channel

- 1 Tune to the channel you want to save. Press Left or Right to show the program-information banner.
- 2 Press Down to open the Actions toolbar.
- 3 Use Left or Right to highlight the star labeled Favorite, then press OK to save the channel.
- 4 To watch saved channels, open the Groups menu and select Favorites. Highlight a saved channel and press OK.

05 ON-DEMAND

Movies, Series, and Apps

Use only subscriptions and content sources you are authorized to access.

Movies and TV series

- 1 Open the MYTVOnline+ side menu.
- 2 Choose Movies / VOD or TV Series.
- 3 Browse a category or use Search.
- 4 Highlight a title, press OK, then choose Play. Press Back to return to the details or category screen.

Other streaming apps

- Press Home to leave MYTVOnline+ without turning off the box.
- Choose an app from the Home screen, or use the YouTube, Netflix, Prime Video, or Google Play shortcut button.
- Separate subscriptions and sign-ins may be required. App shortcut buttons do not include a subscription.

GOOD HABIT

Return to the P7 Home screen before switching off your television. Use Restart - not Factory Reset - when troubleshooting a frozen box.

06 HELP

Troubleshooting

Try the safe checks below before contacting support.

PROBLEM	SAFE FIRST STEP
No picture / "No Signal"	Make sure the P7 power light is on. Confirm the HDMI cable is secure and the TV is set to the correct HDMI input.
Remote does not respond	Replace the batteries, move closer, point toward the box, and make sure nothing blocks the front of the P7.
App will not open	Press Home, wait 10 seconds, and reopen MYTVOnline+. If needed, restart the P7 box.
Buffering or freezing	Check another channel. Restart the P7 and your modem/router. Use Ethernet when possible; otherwise move the box closer to Wi-Fi.
No sound	Press Mute once, raise P7 and TV volume, then verify the correct TV audio output. Restart the current channel.
Only one channel fails	The channel feed may be temporarily unavailable. Try again later and note the channel name and time.
Guide is blank or wrong	Allow guide data time to load. Confirm date and time zone in Android Settings. Contact support if the issue affects all channels.
Login / authorization message	Do not edit the connection. Photograph the exact message and contact your service provider.

Before contacting support

- Write down what you were trying to watch and the exact error message.
- Note whether the problem affects one channel or everything.
- Take a photo of the screen if possible.

CUSTOMER SUPPORT

Website: dometv.net

Phone/Text: _____ Customer ID: _____

MYTVOnline+ availability and screens can change by version and provider. The P7 box and MYTVOnline+ app do not themselves include television subscriptions or third-party app subscriptions. Use only properly licensed and authorized content. For app-specific help: support.formuler.tv